



Govt. College Jukhala, Bilaspur (H.P.)- 174033



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GOVERNMENT COLLEGE JUKHALA DISTRICT BILASPUR (H.P.)-174033

**A REPORT ON
STUDENT SATISFACTION SURVEY
SESSION: 2021-22**



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SECTION-I

INTRODUCTION

1. Establishment at a glance:

Nestled around the Dawin Valley with the river Pushpbhadra flowing nearby and in the divine grace of Rishi Markandaya Temple, a new abode of higher learning **Govt. College Jukhala** came into being on **February 22, 2007**. The sprawling campus is spreading in several acres in sylvan surroundings that bless it with an unmatched serenity. The lush green valley sends the signals of inspiration and adds to its natural beauty, which augments both academic and professional atmosphere of the institution. Affiliated to Himachal Pradesh University Shimla, the college is imparting education mainly to rural youth in various disciplines i.e. humanities, science and commerce at undergraduate level. The admission in bachelor's degree course in all disciplines is offered as per HPU norms. The college is recognized by University Grants Commission, New Delhi and is covered under section 12(B) and 2(f) of UGC Act. 1956. In the college UGC Resource Centre is set up to provide internet access to the students.

The college has been accredited by **NAAC** with CGPA of 1.62 **valid up to November 01, 2023**. An Internal Quality Assurance Cell has been set up in the college with a view to bring qualitative improvement in academics. A smoothly functioning NAAC committee remains busy throughout the year to prepare for the subsequent cycle of accreditation of the institution.

The college has a conference hall, a smart classroom and a sports ground. The well-equipped laboratories in the departments of Botany, Chemistry, Physics, Zoology and Geography provide in-depth understanding of the subjects to students. To supplement the academic activities, various clubs and societies have been framed namely Eco Club, Literary Club, Science Club and Society for Social Sciences.

The college has one unit of **NSS** which inculcates qualities of leadership, dignity of labour, sense of responsibility and communal harmony among the volunteers.

To spread awareness among the students about health and hygiene, **Red Ribbon Club** is functioning in the college.

The college also has **Rover & Ranger** units for girls and boys enlivening the motto '**Service above Self**' thereby awakening the latest potential of the students and develop in them a sense of responsibility, discipline and mutual cooperation.

The college has **sports infrastructure** including a big playground and a gymnasium to provide opportunities to students to excel in indoor & outdoor games and various sports.

The **Career Guidance Cell** of the college is functioning efficiently to guide the students for various competitive examinations. Consequently, most of the students have been enabled to find employment in various government departments, armed forces, public and private sectors, multinational companies etc.

1.2 Vision of the college:

The institution is committed to make a life-long difference in the lives of rural youth through

holistic education with global standards.

1.3 Mission of the college:

To bring social change in rural areas by educating and preparing the youth to face the challenges of the new millennium while keeping the ethics and moral values intact.

2. Research Design

Research design is the blue print of the whole research work and includes specified framework for collecting and analyzing the collected information in a systematic manner. It acts like a base or guide to the investigator to move with the investigation. A research design is a plan according to which the whole research work is carried out. It provides the empirical and logical basis for drawing the conclusions. In the present study following design and methodology has been followed:-

Need of Survey:

No matters how highly an institution is rated, it is not greater than its students because students are the factors that make the institution come alive. Student satisfaction refers to the attraction, pride, or positive feelings that students develop towards a particular program or institution. Student satisfaction surveys helps to measure the effectiveness of classroom teaching and the student feedback provide a roadmap to gauge different alternative methods to make education more effective. Student satisfaction tries to identify and implement the multi-faceted areas of development. Government College is no exception to conduct student satisfaction surveys. The practice of analyzing student feedback on different aspects of the institution is being done annually but more specifically after the recommendations of the NAAC Peer Team Report 2017. After Student satisfaction survey is conducted every year. But this year survey is limited only to the students.

Objective of Survey:

Objectives of a study are the end points for the attainment of which whole investigation is carried out. In the present survey following objectives have been framed:

- ❖ To study the perception of students towards campus facilities and teaching learning process of Government College Jukhala.
- ❖ To examine the satisfaction level of students towards campus facilities and teaching learning process of Government College Jukhala.
- ❖ To invite suggestions and recommendations from students for the holistic development of institution.

Scope of Survey

Scope of a study acts like boundary walls of an investigation beyond which the investigator can't exercise and results can't be generalized. The scope of the present survey is confined to a random sample of 51 students, 30 Alumni and 14 Teachers are belonging to different streams of Government College Jukhal, Distt. Bilaspur, H.P during the session 2021-22.

SECTION-II

STUDENT SATISFACTION SURVEY SESSION: 2021-22

3. Students Sample composition and size

The sample for the present study has been framed in the following manner:

Table 3.1: Profile of the student respondents

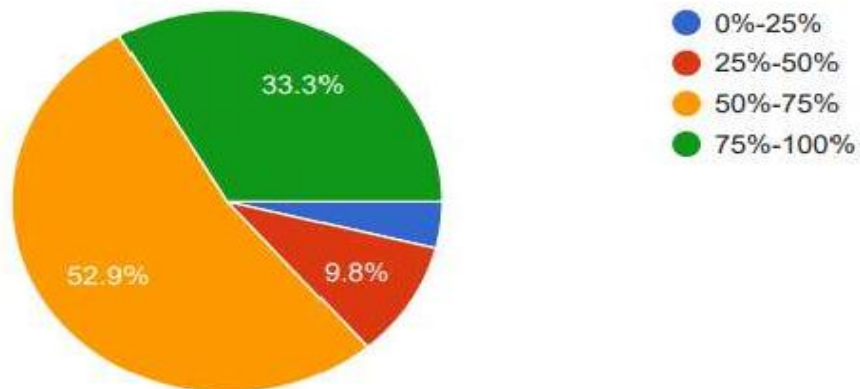
Stream of the students	Frequency	Percentage
Arts	47	92.15
Commerce	02	03.92
Science	02	03.92
Total	51	100.00

Source: Student Survey 2021-22

For the student's survey of the year 2021-22, 92.15% respondents have been taken from Arts stream, 03.92% from Commerce, 03.92% from Science have been taken.

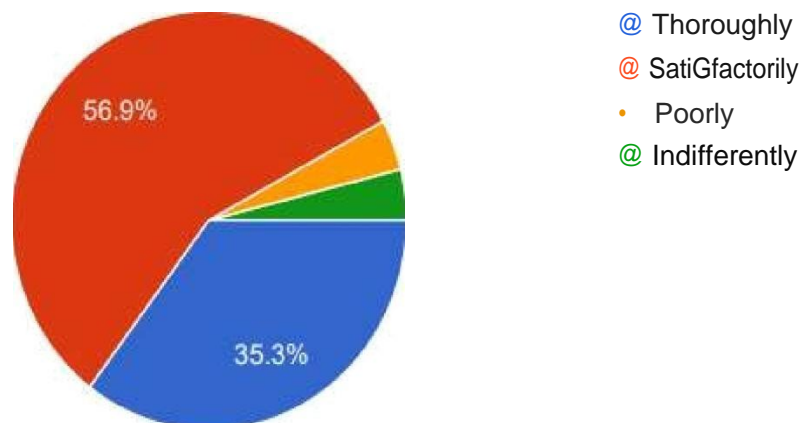
Q 1. How much of the syllabus was covered in the class?

51 responses



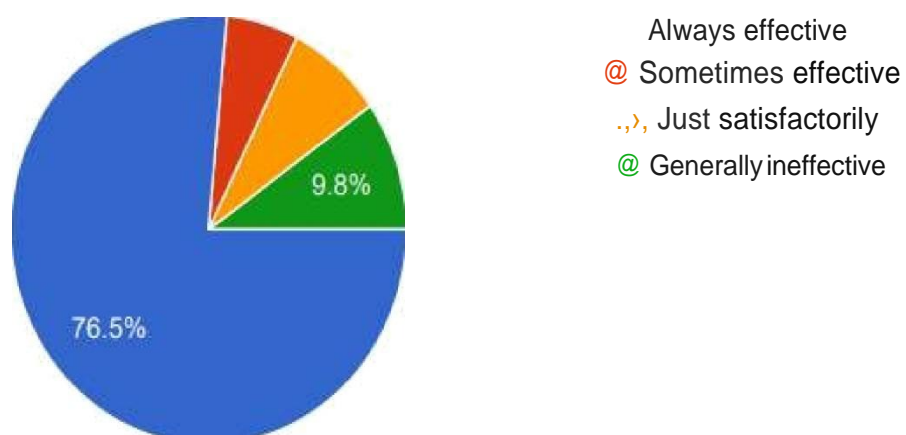
Q 2. How well did the teachers prepare for the classes?

51 responses



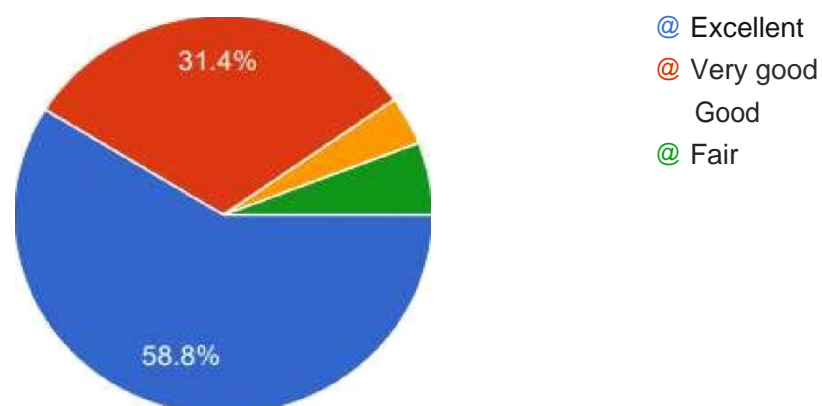
Q 3. How well were the teachers able to communicate?

51 responses



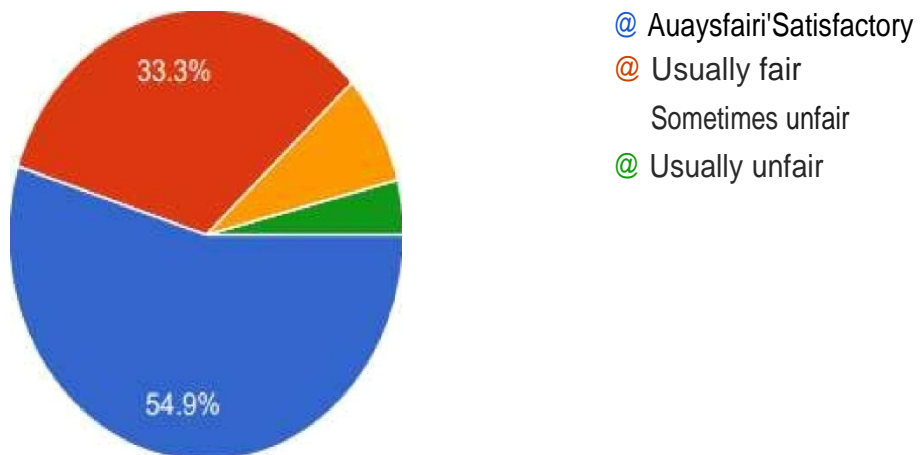
Q 4. The teacher's approach to teaching can best be described as

51 responses



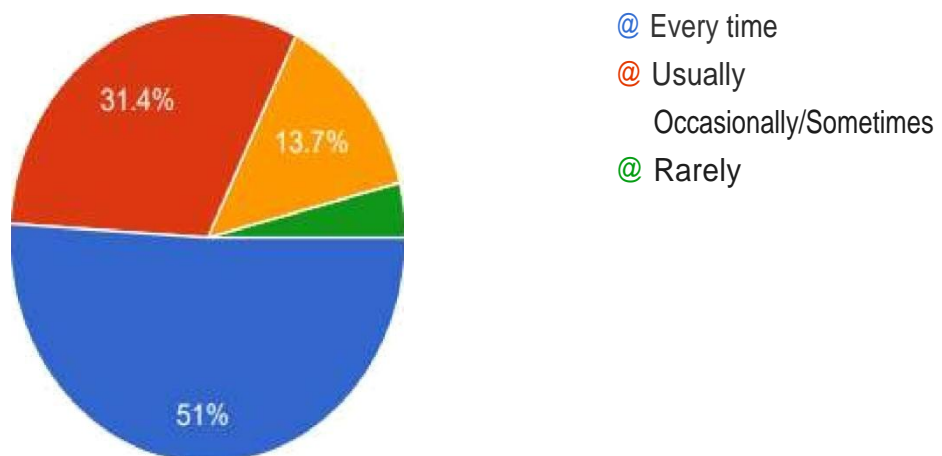
Q 5. Fairness of the internal evaluation process by the teachers

51 responses



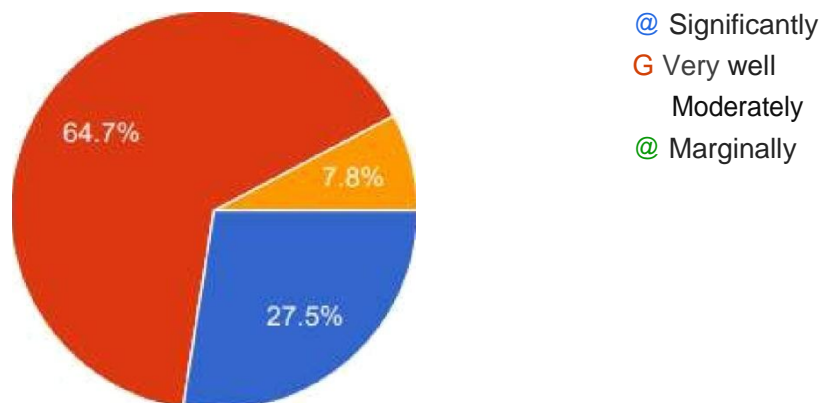
Q 6. Was your performance in assignments discussed with you?

51 responses



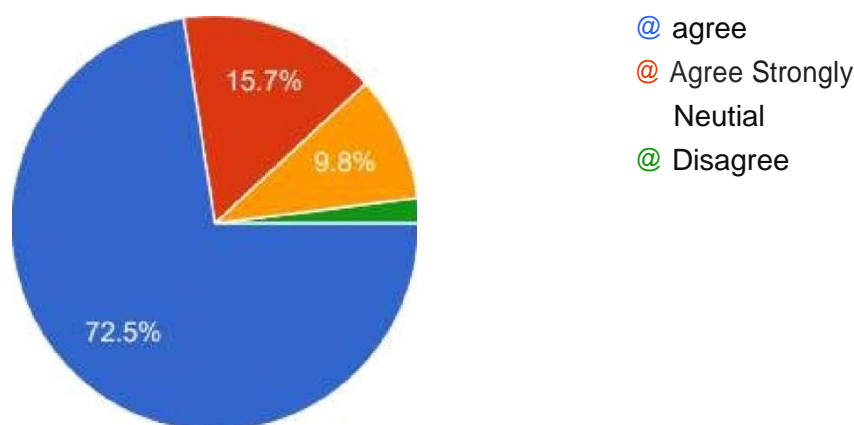
Q 7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

51 responses



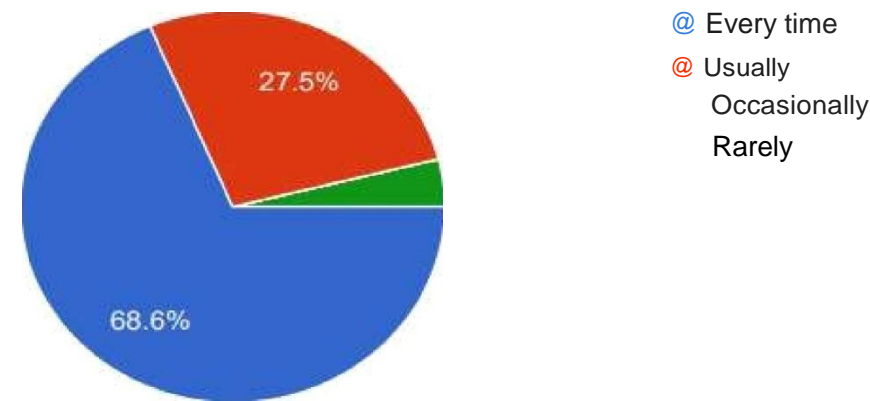
Q 8. The institution provides multiple opportunities to learn and grow

51 responses



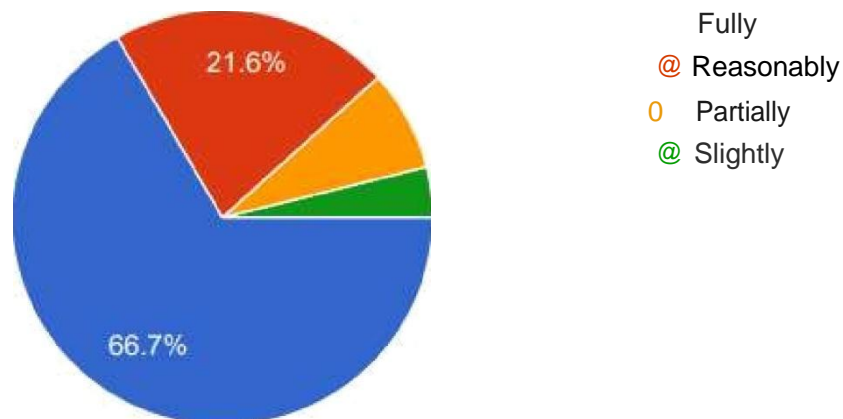
Q 9. The teachers illustrate the concepts through examples and applications

51 responses



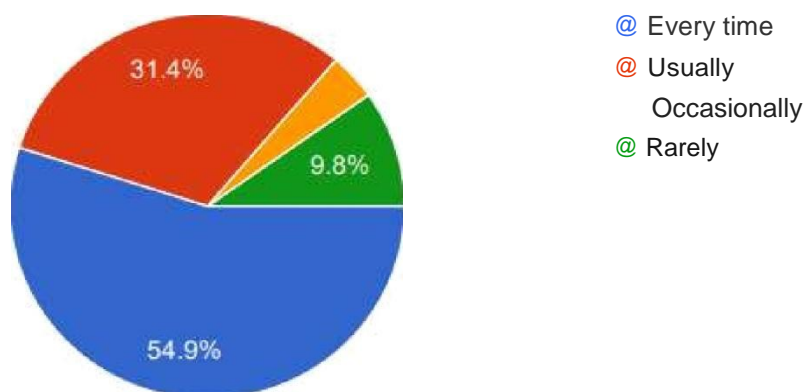
Q 10. The teachers identify your strengths and encourage you with providing right level of challenges

51 responses



Q11. Teachers are able to identify your weaknesses and help you to overcome them

51 responses



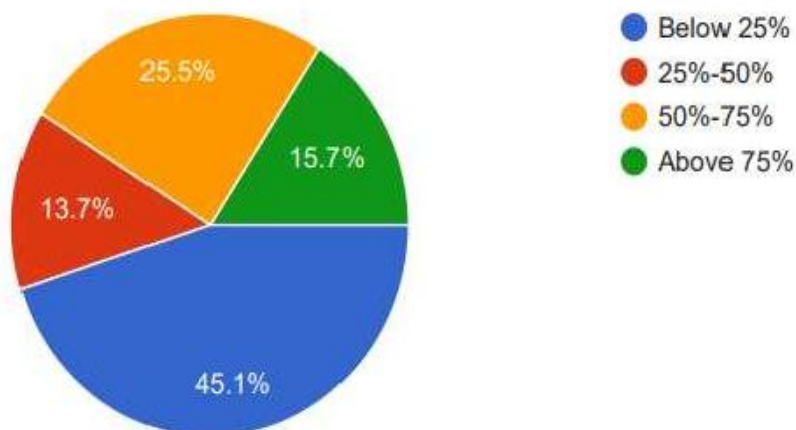
Q 13. The overall quality of teaching-learning process in your institute is very good

51 responses



Q 14. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

51 responses



Q 15. Any other suggestions	
1.	The vacant posts of faculty members may kindly be filled on regular basis instead of arranging them on deputation from nearby colleges.
2.	Teaching staff of our college is very helpful and supportive.
3.	Our teachers are very efficient.
4.	High speed internet facility should be provided every time.
5.	My teachers always help us and provide solution to each problem.
6.	I am satisfied with my teachers for their moral support.
7.	Teachers engage our classes in very effective manner with full dedication.

Principal
G. C. Jukhals
Bilaspur (H. P.)